

LIMITED WARRANTY

Limited Warranty: Subject to the limitations set forth below, THYSSENKRUPP ACCESS, 4001 East 138th Street, Grandview, Missouri 64030, warrants to the ORIGINAL PURCHASER ONLY that the Citia BOS stair lift (the "Lift") drive train parts used in the Lift shall be free of defects in material and workmanship for a **five year period** and other component parts used in the Lift shall be free of all defects and workmanship for a **two year period** commencing on the date of purchase. The self-addressed Limited Warranty card must be completed and returned to THYSSENKRUPP ACCESS within 30 days from the date of purchase in order for this Limited Warranty to be activated. IF THE LIMITED WARRANTY CARD PROVIDED BY THE DEALER IS NOT RETURNED WITHIN THE FOREGOING TIME PERIOD, THIS LIMITED WARRANTY WILL BE NULL AND VOID.

Warranty Limitations: THE FOREGOING LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY THYSSENKRUPP ACCESS, AND IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, BY THYSSENKRUPP ACCESS OR ANY OTHER PARTY, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER OR NOT THE PURPOSE HAS BEEN DISCLOSED AND WHETHER OR NOT THE LIFT HAS BEEN SPECIFICALLY DESIGNED OR MANUFACTURED FOR BUYER'S USE OR PURPOSE. No person has been authorized to provide any other warranty or to assume any other liability with respect to the Lift except by written statement from an authorized officer of THYSSENKRUPP ACCESS. This Limited Warranty does not extend to any losses or damages incurred as a result of any of the following: misuse, neglect, accident, abuse, user's negligence, improper operation (operation not in accordance with Owner's Manual), fire, flood, acts of God, ordinary wear and tear, and damage during shipment, improper assembly, care or maintenance if performed by any individual other than an authorized Dealer of THYSSENKRUPP ACCESS. The remedies provided under this Limited Warranty do not extend to minor mechanical adjustments (such as tightening of nuts, bolts and screws).

Limitation of Liability: UNDER NO CIRCUMSTANCES SHALL THYSSENKRUPP ACCESS OR ANY OF ITS AUTHORIZED DEALERS BE LIABLE FOR LOSSES OR DAMAGES ARISING FROM DELAY IN PERFORMANCE, OR USE OR INABILITY TO USE THE LIFT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), AND IN NO EVENT SHALL THYSSENKRUPP ACCESS' LIABILITY TO BUYER EXCEED THE PRICE PAID BY BUYER FOR THE LIFT. BUYER AGREES THAT IN NO EVENT SHALL SELLER'S LIABILITY TO BUYER EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES. The term "consequential damages" shall include, but not be limited to, loss of use and loss or damage to property. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you.

Claims: THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY HEREUNDER SHALL BE LIMITED TO REPAIR OF THE DEFECT OR REPLACEMENT OF THE LIFT WITHOUT CHARGE. Claims for defects in material and workmanship under this Limited Warranty must be made within the warranty period set forth above by written notification to the authorized THYSSENKRUPP ACCESS Dealer from which the Lift was purchased. The written notice must include a description of the defect complained of, along with a copy of the invoice or other proof of purchase and the serial number of the Lift. The authorized Dealer will notify THYSSENKRUPP ACCESS of the claim, and either the Dealer or an authorized THYSSENKRUPP ACCESS technician will, at THYSSENKRUPP ACCESS' option, repair or replace the Lift at Buyer's premises without charge for materials. Buyer may engage a third party other than THYSSENKRUPP ACCESS or an authorized THYSSENKRUPP ACCESS Dealer or technician to repair or replace the Lift or to cure any defects in material and workmanship that would otherwise be covered under this Limited Warranty. HOWEVER, THIS LIMITED WARRANTY DOES NOT COVER ANY CHARGES OR EXPENSES ASSESSED BY ANY SUCH THIRD PARTY OR COMPANY PERFORMING SUCH REPAIRS OR REPLACEMENT WORK. COSTS FOR PARTS THAT ARE NOT GENUINE THYSSENKRUPP ACCESS PARTS, AND/OR DAMAGES TO THE LIFT CAUSED BY THE USE OF NON-GENUINE THYSSENKRUPP ACCESS PARTS OR BY THE PERFORMANCE OF A NON-THYSSENKRUPP DEALER OR AUTHORIZED TECHNICIAN, ARE NOT COVERED UNDER THIS LIMITED WARRANTY.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

THYSSENKRUPP ACCESS • 4001 East 138th Street • Grandview, MO 64030
www.tkaccess.com

Learn about new services and features at
www.tkaccess.com

Owner's Manual & Warranty Information

ThyssenKrupp Access
Accessibility Division



ThyssenKrupp

This Owner's Manual must be read and understood in its entirety prior to attempting operation of equipment. All operating procedures must be followed in order to avoid possible injury or property damage!

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General Specifications

Application:	Indoor, straight run stairways
Track Length:	32 feet (max)
Rated Load:	300 pounds (136kg)
Rated Speed:	18 to 25 feet per minute
Power Supply:	115 VAC, 60 Hz, 3-wire grounded outlet (NEC requires that this outlet be dedicated)
Motor:	24 VDC
Drive System:	Rack and pinion
Track:	Extruded aluminum
Angle of Incline:	25° to 45°

IMPORTANT

THE SERIAL NUMBER OF YOUR
Citia BOS stair lift is:

This serial number contains important information about your lift. This number may be needed if the lift requires replacement parts. Please keep it handy.

Maintenance

Regular maintenance is essential in keeping your Citia BOS in proper operating condition. Please remember, you, as the owner of this equipment, are responsible for making sure maintenance and upkeep is performed on a regularly scheduled basis.

We strongly urge you to protect your investment by having only an authorized ThyssenKrupp Access dealer perform all required maintenance, service and repair work. They are trained technicians, qualified to do the job.

To assure proper operating condition of your lift, the items listed below should be inspected and/or serviced every six (6) months.

- Tighten all fastening anchors.
- Verify proper operation of the footrest obstruction sensor.
- Lightly oil swivel seat mechanism with a household oil.
- Lubricate the gear rack on the track with the lubricant provided with the lift.
- Clean any dirt build up on track where wheels roll.

Troubleshooting

Before You Call For Service.

A quick check of the Operating Instructions in this manual may prevent an unnecessary service call. Before calling your authorized ThyssenKrupp Access dealer for service, refer to the following checklist . . .

If Lift Will Not Operate:

- Check for obstructions in the path of the lift.
- Check that the swivel seat is in the locked, riding position.
- Check that the lift's power cord is plugged into the 115 VAC outlet or check for a blown fuse or tripped circuit breaker at the main circuit box. Allow the batteries to recharge at least 12 hours with unit on charge station.

If lift will still not operate, contact your local authorized dealer for immediate service. If your lift needs servicing, use only original replacement parts and hardware to maintain quality and performance.

Important Operating Notes

The following guidelines must be observed at all times in order to prevent possible personal injury or damage to your stair lift or other property. ThyssenKrupp Access hereby disclaims all liability (whether arising in contract, tort, (including negligence or strict liability) or otherwise) for personal injury or property damage arising from user's failure to observe the following guidelines:

WARNING! Unit is battery operated and may still move, even when unplugged from the wall.

- Do not exceed capacity of 300 pounds (136kg).
- Do not operate the lift outdoors. The lift is designed for indoor use only.
- Do not operate the lift with a child or pet in your lap. The lift is designed for one person only.
- Do not use an extension cord to supply power to your lift. The lift's power cord should be connected directly to the power source.
- Do not allow weight on seat to be "off center".
- Do not allow children to play on the lift.
- Do not stand up on the lift while operating.
- Always use the seat belt.
- Do not operate the lift if it has been damaged in any manner.
- Do not attempt to service the lift yourself. Contact your local authorized ThyssenKrupp Access dealer.
- Do complete and mail in your warranty card or register online at www.tkaccess.com/register.
- Do show a family member and/or neighbor how to operate the lift in the event you would need assistance.
- Do keep your lift and track clean and free of dirt.
- Do have your dealer perform general maintenance and lubrication on your lift to keep it looking and operating like new.
- Do make sure the dealer has explained proper operation and maintenance procedures.
- Do keep the lift connected to AC power at all times to charge the batteries.

Introduction

Now that you have a new Citia BOS (*Battery Operated System*) stair lift, you can begin enjoying new horizons of independent living!

In order to achieve the maximum functionality from your lift, it is essential that you read this Owner's Manual carefully and understand its contents prior to using the lift. This Owner's Manual has been prepared to provide clear, concise operating and maintenance instructions.

Your lift has been manufactured with the same precision and care that has been a tradition for more than 50 years. You can be proud of the fact that you join thousands of others who have turned to us for the ideal solution to their accessibility challenges.

As you will soon discover, your lift is easy to operate and has been designed for years of dependable operation. However, as with all electrical and mechanical equipment, proper operation and periodic maintenance is required.

Please remember ... Only an authorized ThyssenKrupp Access dealer has technicians who have been trained to install, maintain and repair ThyssenKrupp Access lifts. They are committed to providing quality service. Damages caused by non-ThyssenKrupp Access technicians or non-genuine replacement parts will not be covered under your Limited Warranty.

Dealer Information

Name: _____

Address: _____

Telephone No. _____

If you have questions concerning the operation or maintenance of your stair lift, please contact your dealer.

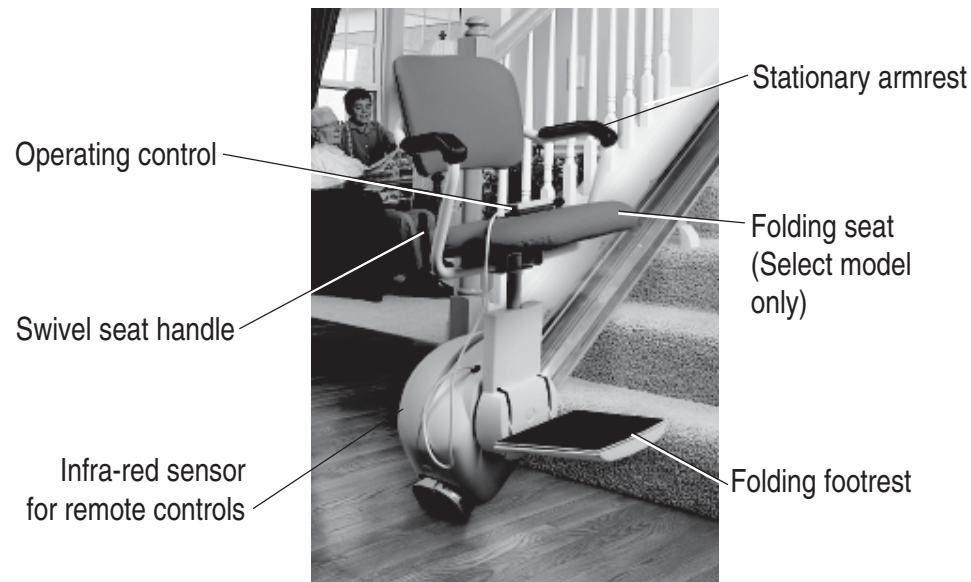
Operation and Description of Features

In order to avoid causing damage to your Citia BOS stair lift or other property and to avoid personal injury, you must become familiar with the location and function of the features included on your lift before using. It is particularly important that you familiarize yourself with the safety devices described below.

Operating Control: A constant pressure pendant is provided on a hand-held control. Pendant must be toggled to move the lift. The lift stops any time the pendant is released. The lift automatically stops at the ends of the track.

Wireless Remote Controls: One control is provided for the top of the stairway and one for the bottom. To operate, press and hold one of the buttons (*one button is up and one is down*). When a button is pressed, the lift will begin to move after a half second delay.

Folding Seat (optional): Seat folds up to provide more stairway room when the lift is not in use. (*A fixed seat is standard.*)



Folding Footrest: The footrest can be folded up and out of the way when the lift is not in use. The footrest must be in the down position when riding the lift. Sensors are provided in the footrest to detect obstructions. When an obstruction is encountered, the lift will stop. The obstruction must be removed to move the lift.

Swivel Seat: The swivel seat handle is provided on the side of the seat, allowing the seat to be swiveled 70° at the upper and lower landings. To operate the swivel, rotate the handle forward on the Excel model, down on the Standard and Select models. Ensure that the swivel seat locks into position before sitting down. A safety sensor on the swivel seat prohibits the lift from being used when the seat is not locked in the riding position.

Safety Belt: Safety belt must be securely fastened around waist or chest before operating the lift.

Final Limit Switch: In the unlikely event that the lift would over-travel its normal stopping limit at the top end of the track, the final limit will stop the lift and render all controls inoperable. A service call is necessary to put the lift back into service.

Battery Operation: The lift is operated from two 12 volt batteries. The lift should be connected to AC power to charge the batteries at all times. If not, a beeper will sound for 20 seconds and stop.

The lift must be parked at either the top or bottom end of the track for the batteries to charge. If not, a beeper will sound for 20 seconds and stop (*the beeper will start sounding 20 seconds after the lift is used*).

If the lift runs at half speed, battery capacity is 10% or less. This may have been caused by the reasons above. *Contact your authorized dealer for service.*