

All MediTek lifts are designed for use by one person only during travel. Any misuse of the stairlift may result in serious injury or death. It is recommended that your stairlift is serviced annually by a competent person - speak to your stairlift supplier to arrange this. Use of spare parts for your stairlift other than official MediTek products are not permitted and may affect the safety of the stairlift. MediTek stairlifts are not deemed to be suitable as a means of evacuation transport during a fire.

## User Guide

(E120, D120, D160 and DSP100 Models)

### 1 Using Your Joystick



Whilst sitting on the stairlift (with your seatbelt fastened), push and hold the joystick in the direction you wish to travel. After a slight safety delay, the stairlift will begin moving in the desired direction. The lift will continue to move until the user releases the joystick, or the lift arrives at its destination at the top or bottom of the stairs.

### 2 Using Your Remotes

You can also use your remote control units to operate your stairlift. Press the red button on the remote to move upwards and the bottom black button to move the stairlift down the stairs.

PLEASE NOTE: The sensor for the remote system is located in the arm of the seat. Ensure the remote is pointed at the arm to allow optimum performance.



### 3 The isolation switch

The isolation switch enables you to switch off the stairlift and disable the use of any of the controls. When the switch shows the green band (as shown in image) the lift is ON. If there is no colour showing, the lift has been turned OFF.

PLEASE NOTE: We do not advise you to turn off the lift as it will NOT be able to charge.

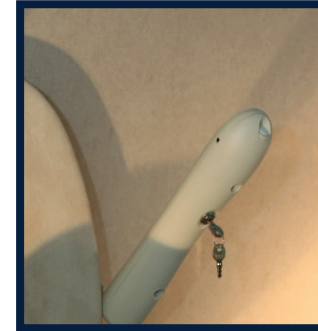


### 4 How does my Stairlift Charge?

Your stairlift is continuously charged along the full length of the rail by the copper charging strip. If you have a power-folding hinge please see section 8 for more details on charging your stairlift.

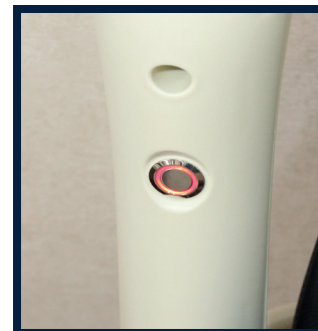
### 5 Barrier Arm

Every lift has a tilt switch incorporated into the downside arm for safety. If your arm is not in the correct downwards position your stairlift will not move.



### 6 Key Switch

On the underside of the digital display arm you will find a key switch, this must be turned to the ON position for your stairlift to be used. Your display will show "SWITCHED OFF" if it is in the OFF position. If you remove the key, please keep it a safe location.



### 7 Holding Button

The holding button (underneath the opposite arm to the key switch) can be used in an emergency to immediately stop the stairlift during travel, should the need arise. When used, your display will show "HOLDING SWITCH" and the light will come on. You will need to re-press the switch to start using your stairlift again.

### 8 What do I need to know about the hinge?

(D160, D120 and DSP100 only)

If your stairlift includes a powered-hinge, this will raise on arrival at the top of the stairs and gradually lower on your request to go down the stairs before your journey begins.

Your rail will have a charging strip along the larger part of your rail up until your hinge starts. You will need to keep your lift above the folding section of the hinge to keep the stairlift on charge. You can do this by using the remote control unit to send the lift upwards.

If the stairlift is not parked on the charging strip you will hear an intermittent beep from the carriage and the Digital Display will show "OFF CHARGE".

### 9 ICS Diagnostic Display

All MediTek indoor lifts have an ICS Diagnostic Display in one of the chair arms. This display shows you the status of the lift. The main displays are as follows:

- LIFT READY - The lift is ready to use
- MOVING UP - The lift is going upwards
- ARRIVED TOP - The lift has arrived at the top
- MOVING DOWN - The lift is moving down
- ARRIVED BOTTOM - The lift has arrived at the bottom.
- SEAT SWIVEL - The chair is swivelling around at the top of the stairs
- SERVICE - The stairlift is in need of a service

Please discuss in more detail with your dealer.

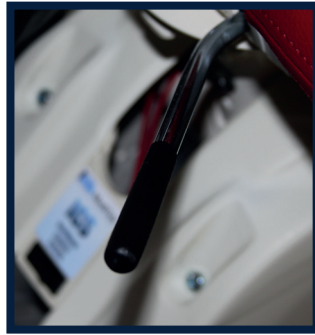


## 10 Manual Swivel Lever

At the top of the stairs you can use your manual swivel lever to swivel the seat out to make it easier for you to exit.

Just lift the lever and turn the chair until it locks in one of the two available positions. Ensure the lever has locked back into position before you vacate your chair.

Please note, the stairlift will not move up or down the stairs whilst the chair is swivelled out.



## 11 Powered-Swivel

If your lift has a powered-swivel option your seat can be automatically swivelled at the top of the stairs by using your joystick or remote control.

On your arrival at the top of you stairs, release the joystick and then re-press it in the same direction (this will be the same with your remote). Your chair will begin to swivel automatically. Once the turn has completed, you can safely vacate your chair.

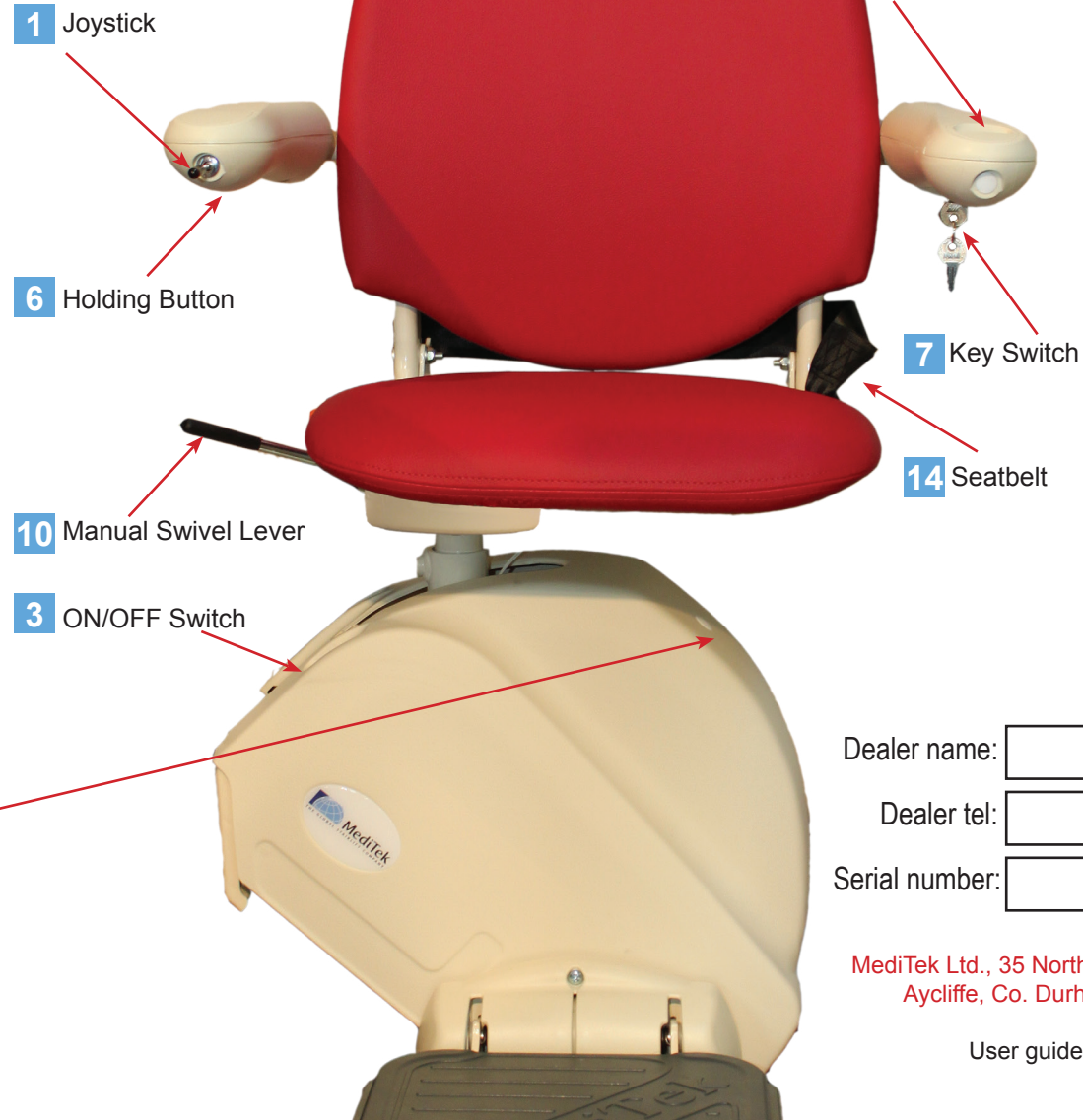
When you are ready to go back downstairs press the joystick and your seat will first swivel back to its regular position, then once you release the joystick and re-press in the same direction your stairlift will begin to descend the stairs.

## 12 Handwinding Operation

In the event of a mains failure your stairlift should be able to run for several journeys. However, if your stairlift is in an inconvenient location it is possible to manually wind the stairlift with the handwinder provided.

Please follow the below steps:

1. Turn the stairlift off using the ON/OFF switch
2. Remove the white stopper from the cream cover
3. Insert the handwinder in the hole
4. Turn clockwise to move the stairlift upwards and anti-clockwise to move the stairlift down.



## 13 Changing Remote Batteries

MediTek recommends the batteries are replaced frequently to enable optimum operation of your stairlift.

To change the batteries, please follow the below steps:

1. Remove the rear battery compartment from the unit
2. Remove the batteries
3. Replace with a fresh set of 2x 1.5v AAA batteries
4. Replace the rear battery compartment

## 14 Using Your Seatbelt

MediTek provides a seatbelt with every stairlift for your safety. You must wear your seatbelt on every trip.

For retractable and lap belts simply click the two halves together around you whilst sitting in the travel position. You will hear an audible click, indicating that the belt has locked into place.

When you have arrived at your destination depress both sides of the clasp (lap belt) or press the release button (retractable) allowing the two halves to separate.

For a five-point harness, your dealer will demonstrate this on installation.

Dealer name:

Dealer tel:

Serial number:

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